



SCELAVI

RESIDENTIAL WARRANTY

Glue-Down Luxury Vinyl Flooring

WARRANTY:

Scelavi warrants that this product:

1. Will not wear through, where “wear through” means the complete loss of the wear layer so that the printed pattern changes over a minimum of 3% of the total installation.
2. Will not be damaged by normal residential household moisture on the surface of the floor.
3. Will be free from manufacturing defects.

This limited 20-year warranty is subject to the following conditions:

- The floor must be installed properly following Scelavi installation guidelines.
- The floor must be maintained in accordance with Scelavi maintenance guidelines.
- The floor must be installed only in interior applications in climate-controlled areas.
- The material must be checked carefully for defects before and during installation and under sufficient lighting. Once installed, the floor is considered as non-defective. Products with visible defects should not be installed under any circumstance.

This limited 20-year warranty is subject to the following exclusions:

- The warranty is not transferable.
- Only 1st quality goods. 2nds or “off-goods” do not qualify.
- Open joints of 0.2mm or less are not considered a defect under warranty. Joints compromised by improper installation, lack of continuous climate control, or obstructions creating “pinch points” are expressly not covered by the warranty.
- Conditions or defects caused by the use of improper adhesives, inadequate sub-flooring, or improper subfloor preparation are not covered by the warranty.
- Scelavi flooring that has been subject to abnormal use or conditions, or subject to abuse in any way will not be covered. If Scelavi products are not acclimated to room temperature (between 65-85 degrees F) at the job site between 24-48 hours before installation...and if these temperatures are not continuously maintained post-installation, product failure will not be covered by the warranty.
- “Abnormal use or conditions” includes, but is not limited to, damage from plumbing/appliance leaks, storms or floods, damage from smoke, fire, or other casualty events, damage caused by negligence or improper alterations of the original manufactured product. “Abuse” is any use of the flooring that is unreasonable considering the typical and expected uses of Scelavi products in a residential or light commercial environment. The feet of furniture must always be covered with appropriate protective material. Chairs, sofas, or other furniture with castors must be fitted with soft rubber wheels and have an adequate protective mat or protective castor cups.
- The warranty excludes water damage to furniture, fixtures, walls, subfloors, moldings, trims, underlayment, radiant heating elements, or anything not related to the Scelavi flooring. Any damage resulting from mold and mildew growth is not covered by the warranty.
- Any staining resulting from urine, feces, or vomit from anything other than a domestic pet is not covered under this warranty.

- This warranty excludes damage caused by hydrostatic pressure (water or moisture under the floor that is transmitted to the surface through exerted pressure) or other conditions that result in water under the floor.

Not covered under this warranty are conditions caused by improper use or maintenance such as:

1. Lack of gloss or increasing dullness due to lack of maintenance or improper maintenance.
 2. Damage due to adhesive tape, scuffs, scratches, dents, and cuts.
 3. Damages or discoloration from carpet dyes, fertilizers, or other chemicals.
 4. Staining from the use of mats not labeled non-staining.
 5. Damage caused by burns, flooding, fires, and other accidents.
 6. Damage caused by abuse (i.e., dragging heavy or sharp objects across the floor without proper protection).
 7. Damage caused by castor wheels or vacuum cleaner beater bars.
 8. Failure to support furniture with floor protectors made of non-staining felt or non-pigmented hard plastic. Protectors must be the same diameter as the object and rest on the floor.
 9. Pet damage, such as chewing, digging, clawing, etc.
- Discoloration from heat or sunlight is not covered under warranty.
 - Variations of color, shade, or texture of the product purchased from those shown in samples, photographs, or literature are not covered by this warranty.
 - Any liability for loss of profits or any other indirect, special, or consequential damage is excluded under the warranty.

All claims should be filed with the selling retailer or distributor and accompanied by proof of purchase along with proof of proper installation and product maintenance. If the floor fails to perform according to the warranty within the 20-year period, Scelavi will, at its option:

- Repair the floor to conform to the warranty, or
- Replace the affected area with another floor of equal value and quality, including reasonable labour costs if the floor was professionally installed by a flooring contractor originally.